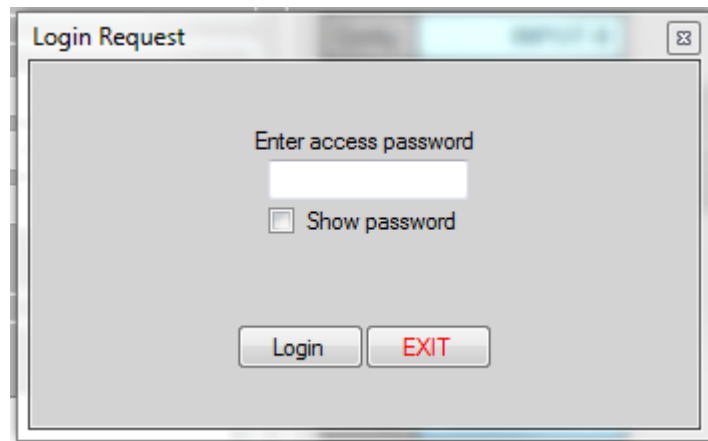


Description.

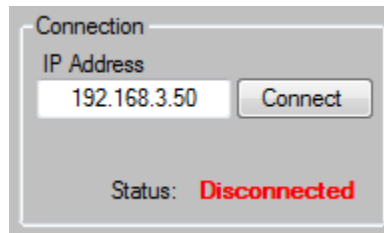
This support's manual contains information about how to download NEO's log with the program NEO APP.

1. Downloads error logs with NEOAPP

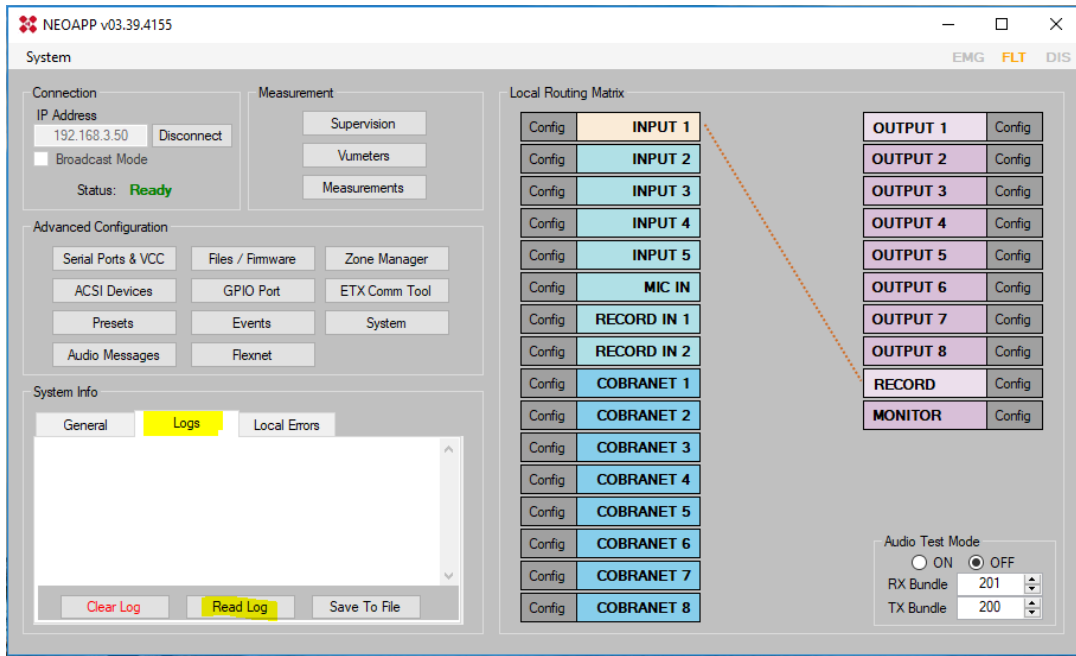
Set the correct password at initial windows (please contact to support@lda-audiotech.com)



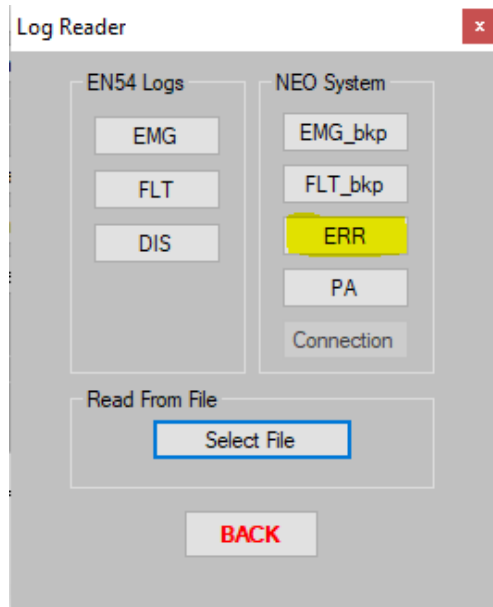
Next, put the IP Address of your NEO and click the button connect. For example, IP Address 192.168.3.50.



In the window Logs, select the button “Read Log”.



In the main window click In ERR in the “Neo System” section and a message will appear that indicates “File transfer success”.



To download the record in a text file, click "Save to file" and indicate the name and the route where you want to save the file.

